

L'agenda



Mécanique

- Travailler les zones de responsabilité
- Les rotations



Critère

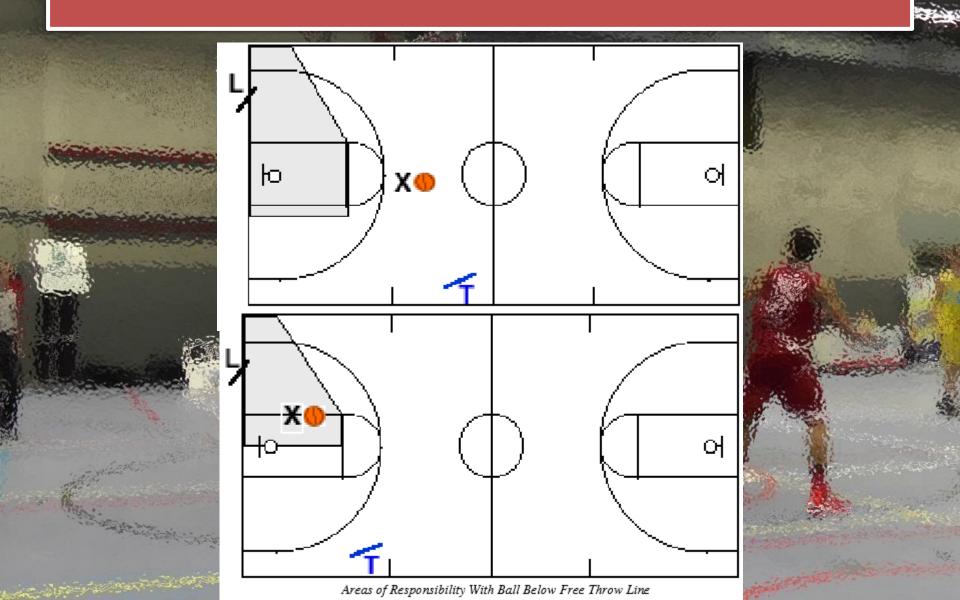
- Garder la consistance
- Gérer les fautes en transition

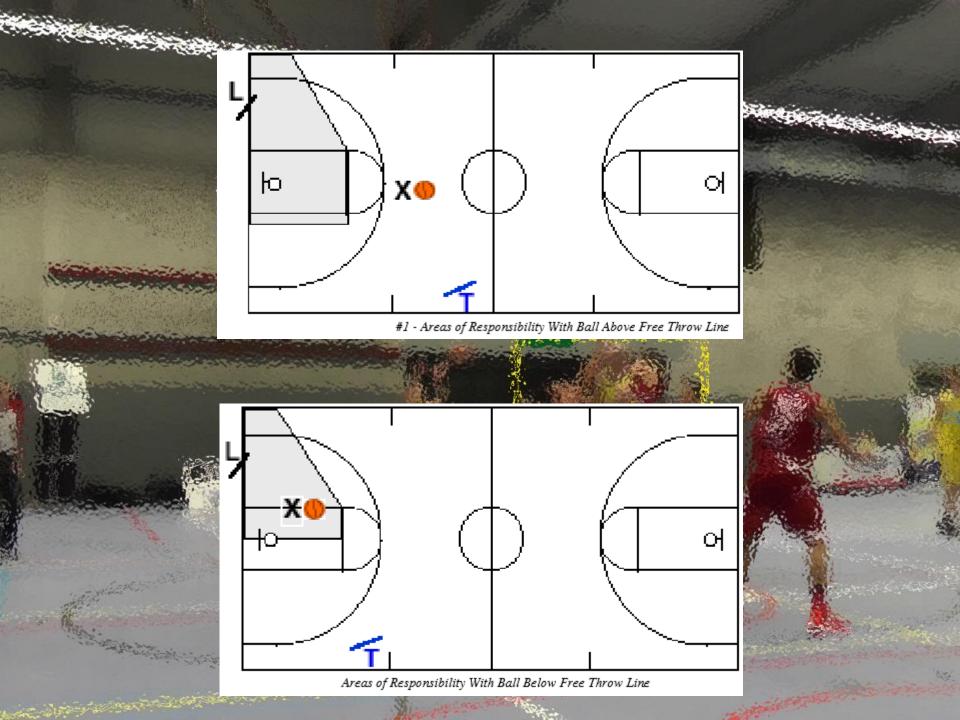


Gestion

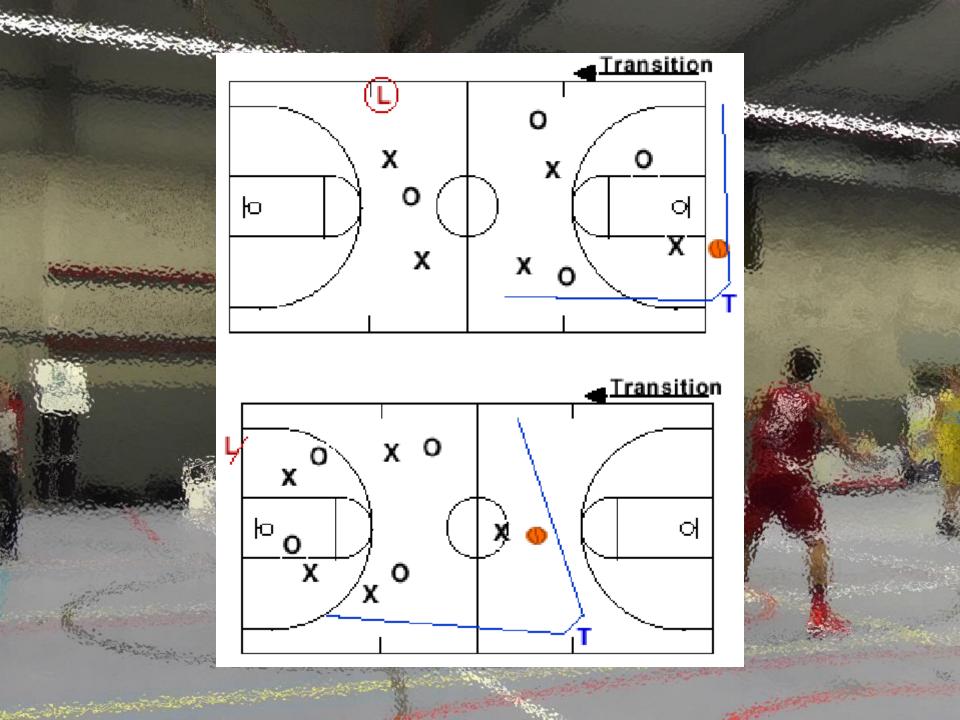
- Faire face au problème
- Privilégier la communication non agressive

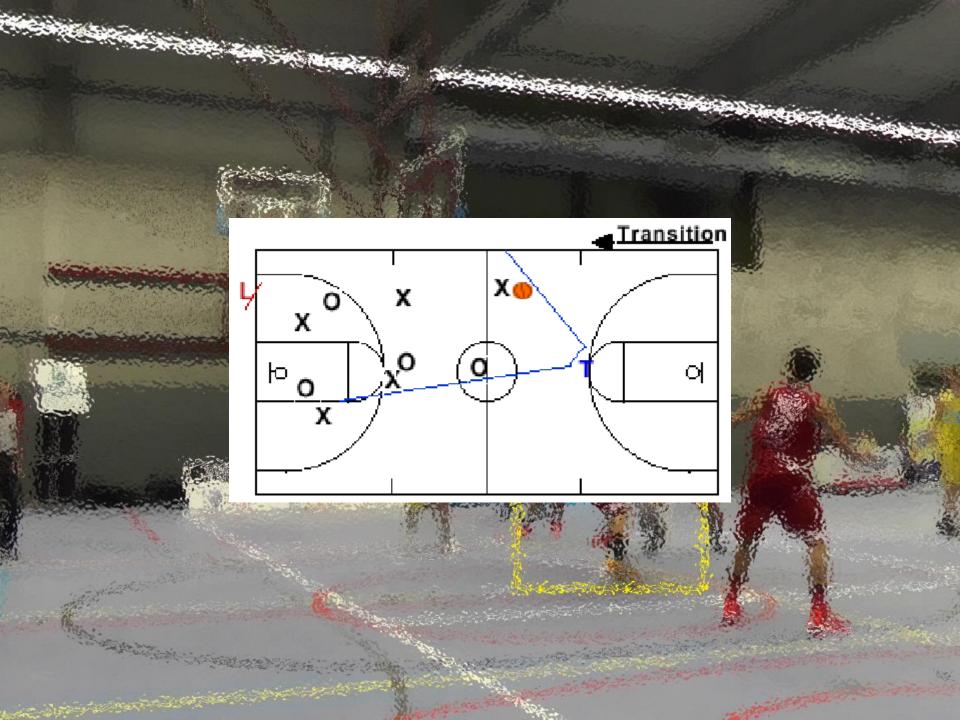
Les zones de responsabilité

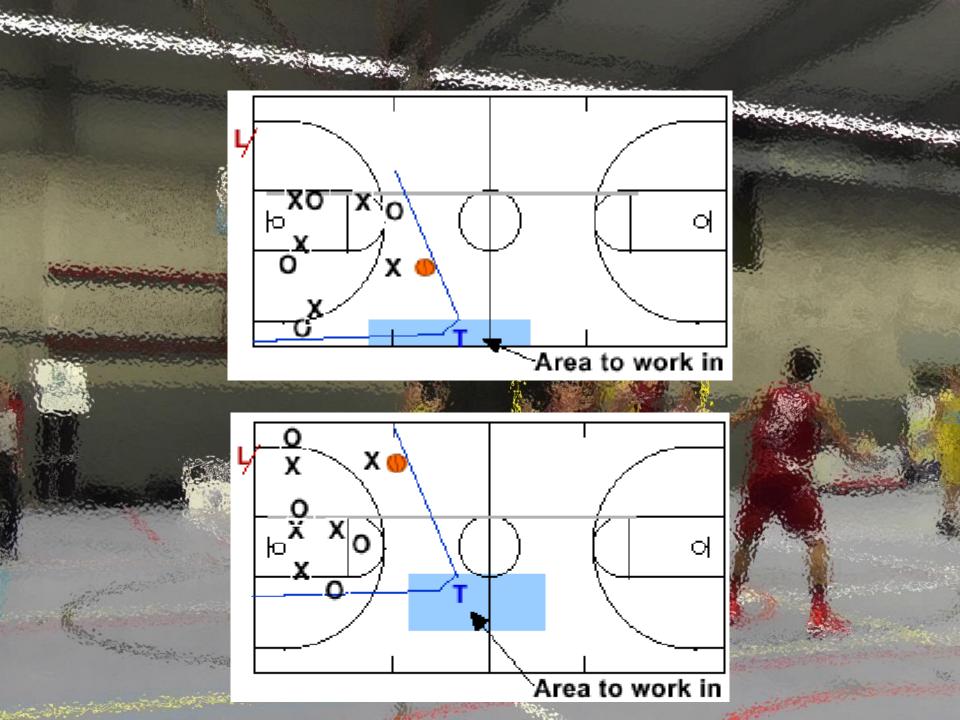


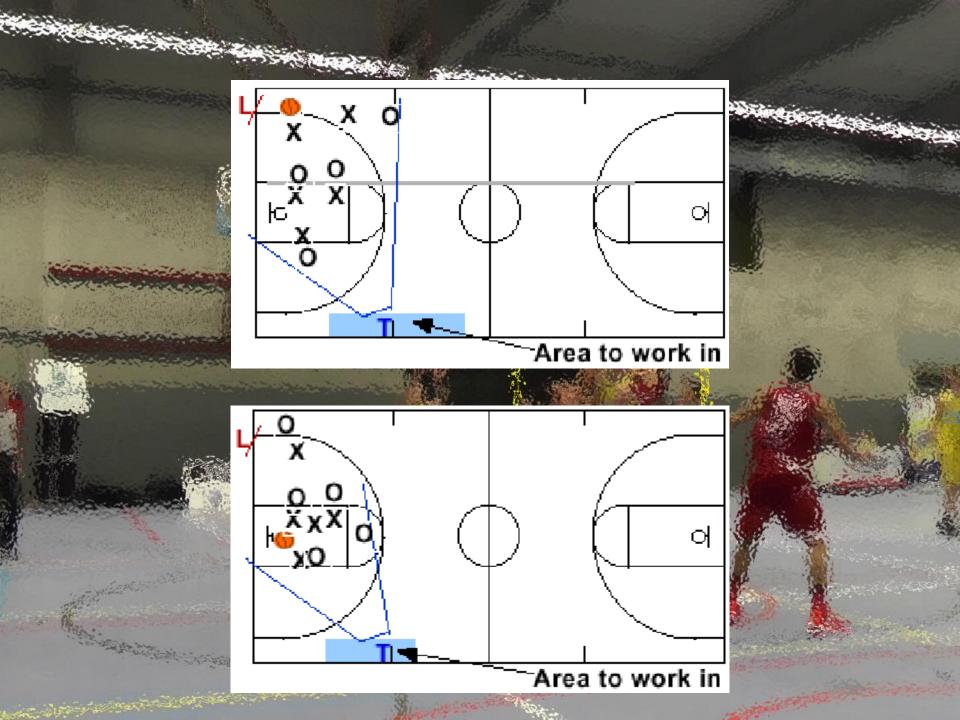


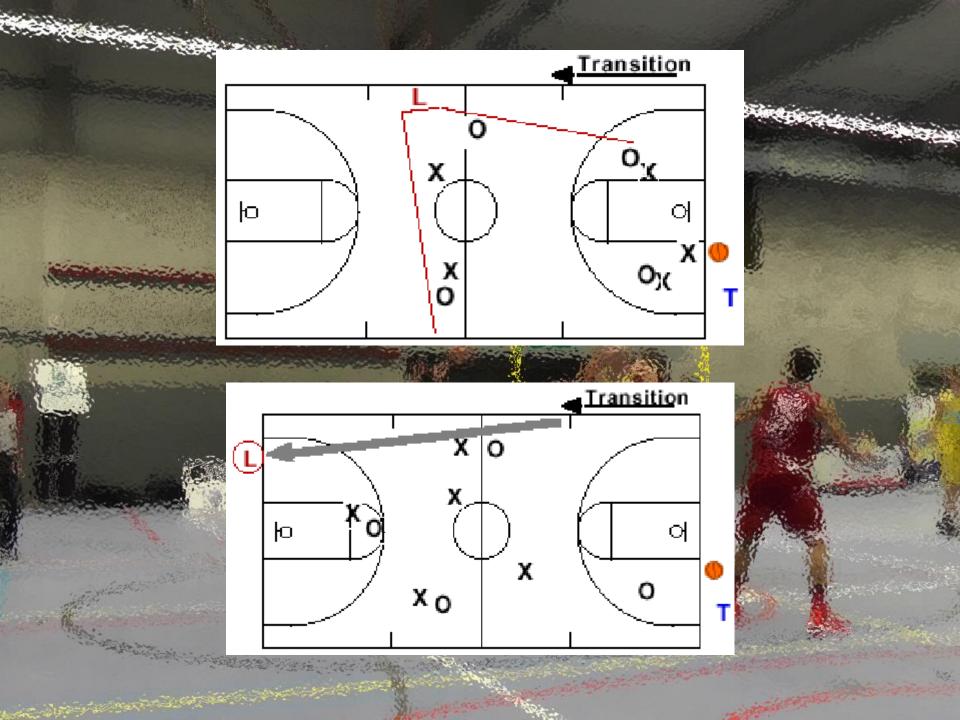


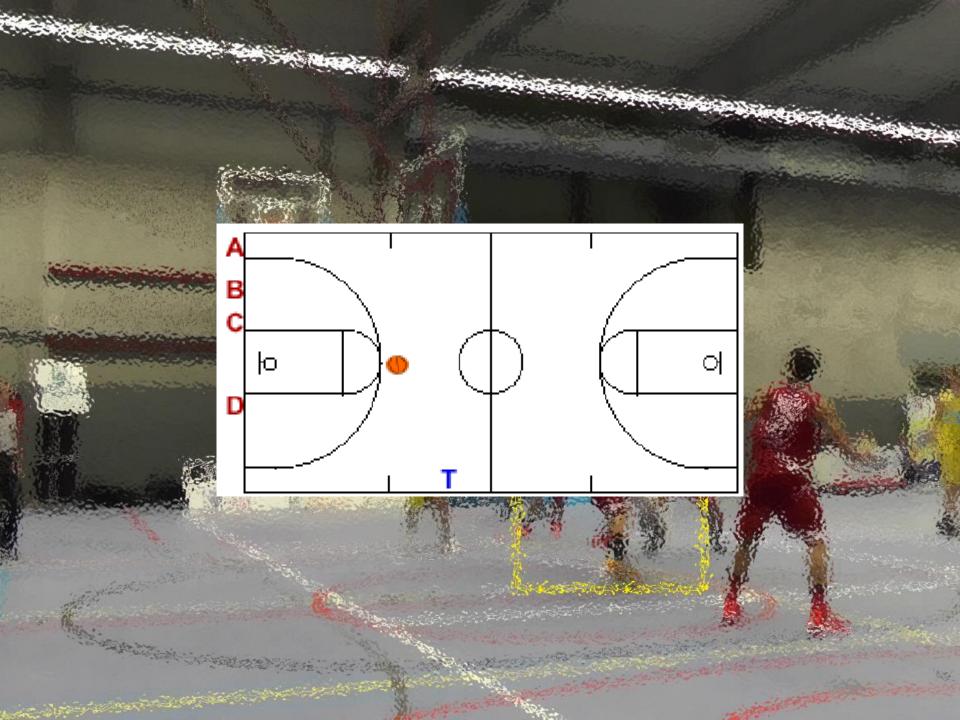


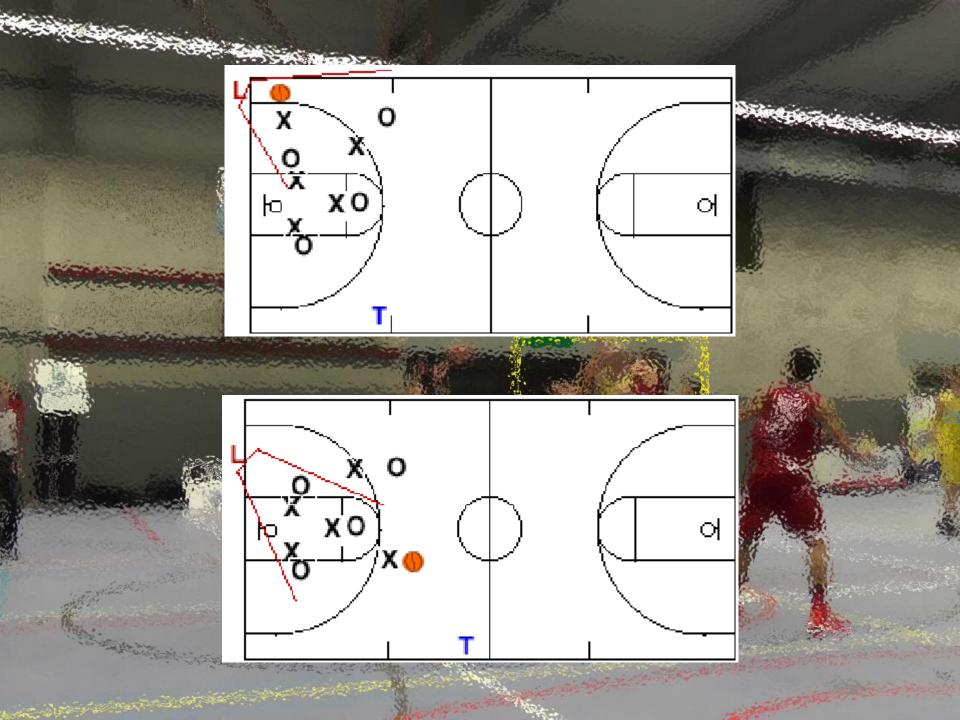


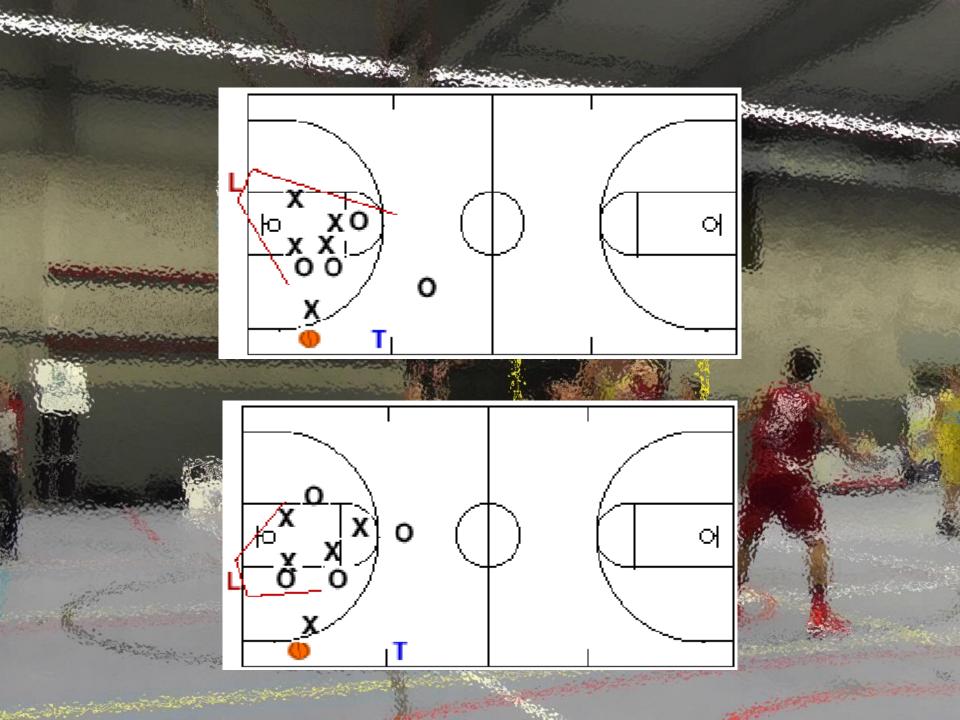


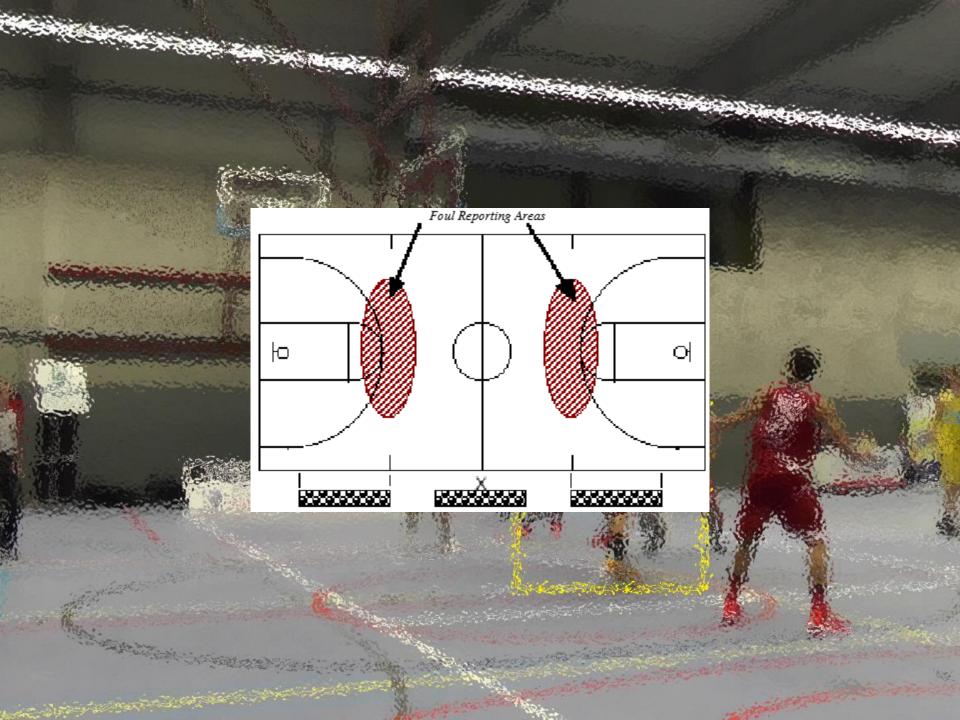




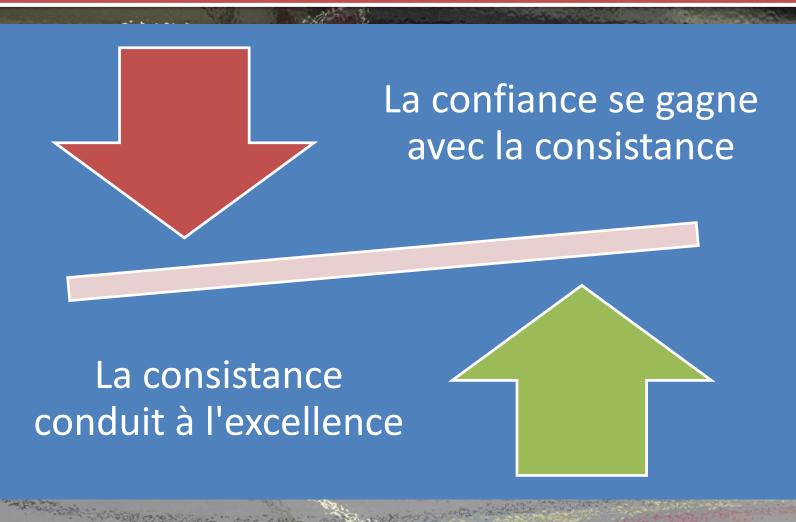








La consistance



La consistance



Nettoyer le jeu

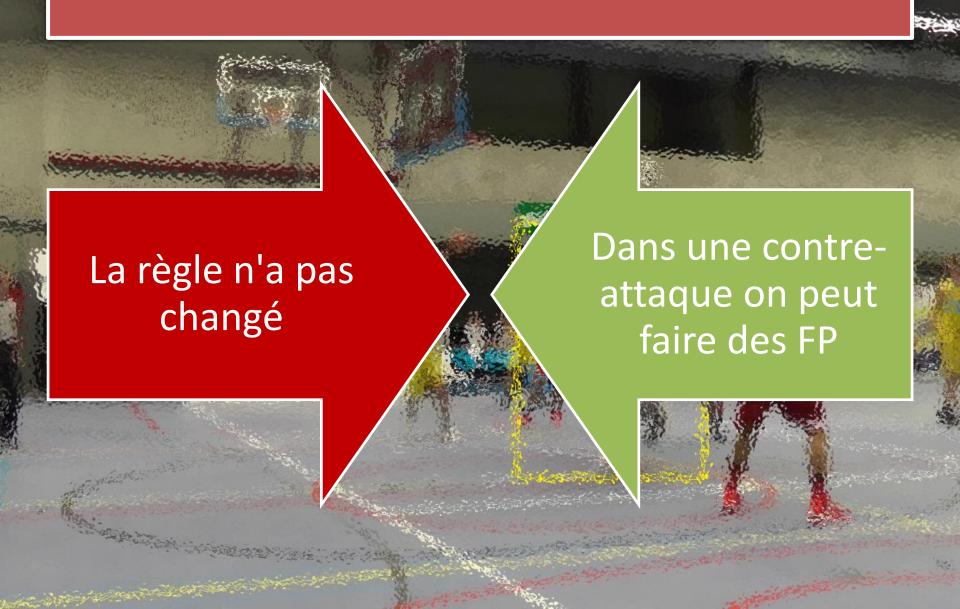


Eviter les moustiques

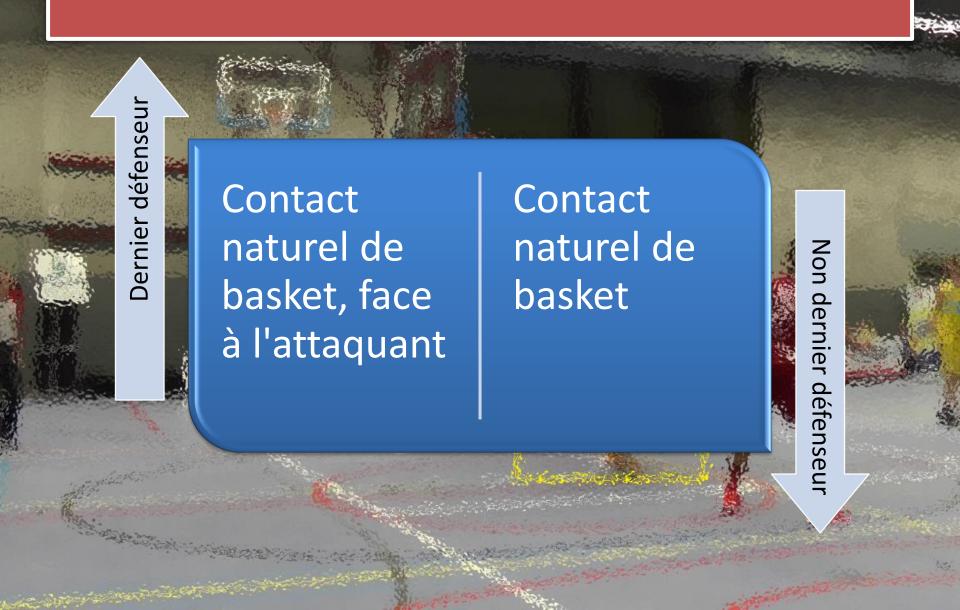


Protéger les éléphants

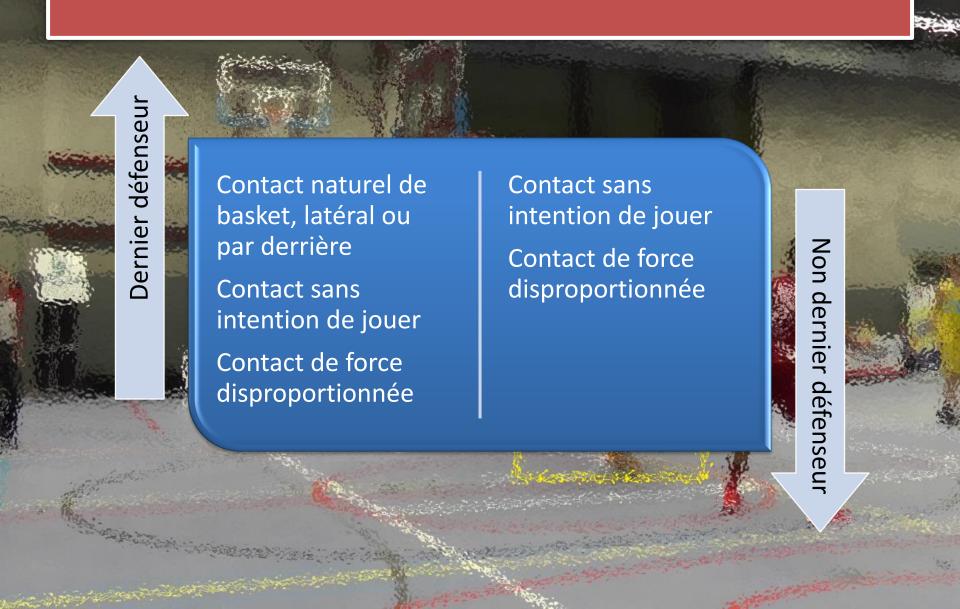
Fautes en transition



FP en transition



FU en transition



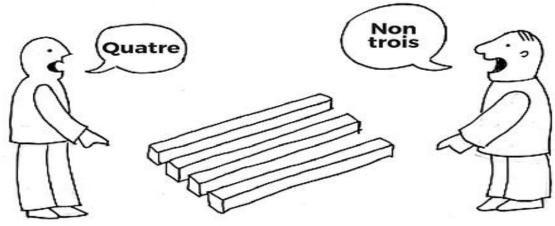
La gestion



Tout ce que nous entendons est une opinion, et non un fait.

Tout ce que nous voyons est une perspective, et non la vérité.



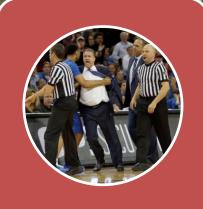


- Marc Aurèle -

La gestion



Décider: quatre étapes à parcourir



Perception sensorielle



Réaction émotionnelle



Réaction rationnelle



Décision



